

HOSPICE

HALIFAX



Annual Report

Fiscal Year 2021/22



A NOTE FROM HOSPICE HALIFAX

As we look back at the past year, it's tempting to simply report on the significant impact we have made in the lives of our patients and their families. We could also just highlight how successful we were in delivering excellent clinical care during the pandemic, while raising the funds needed to operate a financially sustainable and responsible organization. But, while sharing our impact and successes is important, and you will find that information sprinkled throughout this report, the heart of what we do lies in the experience we are able to facilitate for patients and their families. We are dedicated to making dying and living as comfortable and as meaningful as possible at the end of life. This is who we are.

So, as we reflect on a year that included changes in leadership and COVID-19 restrictions, we will also remember the many patients and families who have touched us. Those are the memories that fuel our energy for the future.

Finally, we want to thank you. Thank you to our wonderfully committed donors, volunteers and community and corporate partners. Thank you to our passionate staff who bring their all to work every day. Thank you to our board, who have committed their hearts and minds to helping us create this hospice.

We are immensely grateful, and we couldn't do this without you.



A handwritten signature in black ink, appearing to read "Jeff Chant".

Jeff Chant
CEO

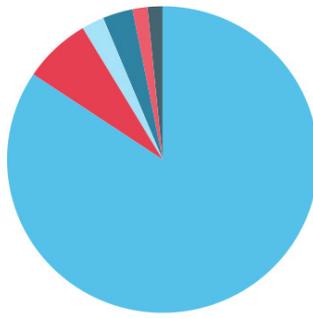


A handwritten signature in black ink, appearing to read "Phil Otto".

Phil Otto
Board Chair



128
Patients
Admitted



**Patient
Diagnosis**

- Cancer 84.4%
- Cardiac 7%
- Neurological 2.3%
- Renal 3.1%
- Respiratory 1.6%
- Other 1.6%

A NOTE FROM DR. STEPHANIE CONNIDIS

COVID did not leave us in 2022. But neither did our mission to provide the best end of life care possible. The clinical team cared for 128 patients and families, and each other, with compassion and kindness despite continual change. Medical students and residents benefited from the human connection and reflections our patients so generously shared. With gratitude to this wonderful community,

Dr. Stephanie Connidis
Medical Director



BEREAVEMENT AND SUPPORT PROGRAMS

61

Bereavement
Support Groups

429

One-on-One
Counselling
Sessions

210

Music Therapy
Session

Hospice Halifax is one of the few organizations to offer free bereavement counselling services by phone, video, or in-person, completely free of charge in our community.

We are committed to decreasing barriers to accessing professional bereavement services while increasing our capacity. This past year was a successful year of growth for bereavement services. We expanded one-on-one counselling hours to eliminate the waitlist and introduced a new 8-week closed bereavement support group running 2-3 times a year.

SURVEYED FAMILIES WERE...

“ **Thank you for transforming the worst time in our lives into something positive.** ”

99%

Completely satisfied with the experience of care

97%

Completely satisfied with symptom management

VOLUNTEERS



177

Active Volunteers



47

New Volunteers



4383

Volunteer Hours

THE COMPASSIONATE CLOSET

Thank you to our wonderfully committed volunteers, donors, and shoppers who are the heart of The Compassionate Closet. This year had it's challenges as restrictions changed in the retail world, but it allowed us to learn, and get ready for an incredible year ahead.



THE
compassionate
closet

FUNDRAISING HIGHLIGHTS



Hike for Hospice

\$117,295

A Virtual Hit



Fall Appeal

\$186,328

Making 2x the impact!



Kate's Memorial Ride

\$32,944

In memory of every



Tribute Gifts

\$153,839

In memory of loved ones



Community Fundraising

Largest Fundraiser:

Bikes 'n Pipes Memorial Ride



Heart of Hospice

\$35,391

Monthly Giving Club

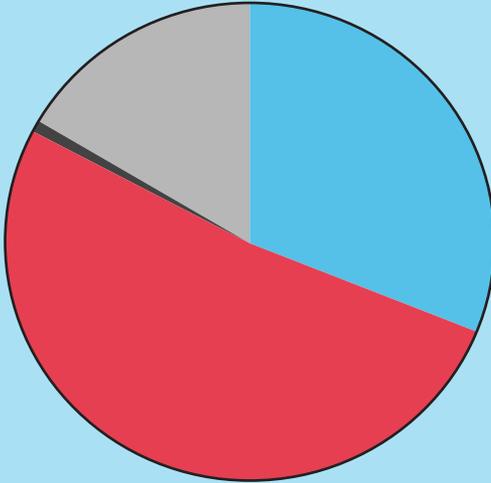
FINANCIAL REPORT



4,751
Total donors
in 2021/22

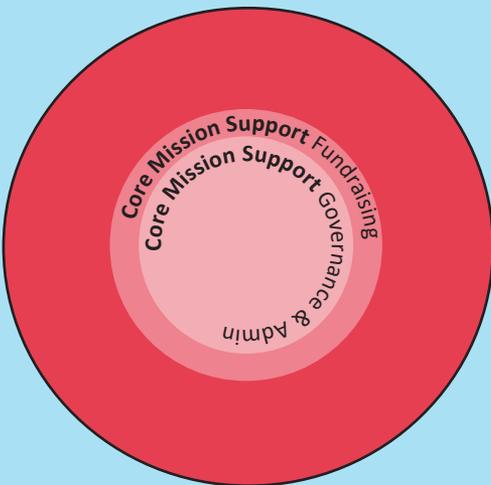


\$3.44 raised
for every \$1 invested



REVENUE **\$2,858,464**

- Community Support 31%
- Government 51.7%
- Government COVID Relief 16.6%
- Other 0.8%



EXPENSES **\$2,811,689**

- Core Mission Support**
- Governance & Admin 3.2%
- Fundraising 10.3%
- Direct Program Support** 86.5%

To review our full 2021/22

Audited Financial Statement & previous Annual Reports, visit www.HospiceHalifax.ca/Reports

THE FRANK FAMILY

Lianne Frank, “Leelee” to those who knew her, was a patient at Hospice Halifax from April 1, 2021 - June 18, 2021.



Lianne was the youngest of 8 kids. She loved to laugh, loved to do puzzles, loved to dance, and loved her family and friends. She would always greet them with a big smile and leave them with a “see you tomorrow” — no matter how long until that next time.

In Lianne’s 79 days at Hospice Halifax, she and her family spent time together, often outside on the deck taking in the sunshine and fresh air. Some Covid restrictions were in place but there was almost always a family member by Lianne’s side.

And on those few evenings when no one could be there, Kelly (Lianne’s sister) and Helen (Lianne’s mom), knew that the Hospice Halifax nurses would watch over her. They knew the team would make sure that Lianne would never be lonely or feel alone.

You could often hear the songs from the movie *Grease* coming from Lianne’s room as the team cared for her. It was one of Lianne’s favourites!

And in the final honour guard to Lianne, you could hear ‘*Hopelessly Devoted to You*’ through the hall and out into the garden as her friends and family said one last ‘see you tomorrow.’

“We felt comfortable to just be ourselves and mourn in that last moment...we’ll all remember it fondly forever.”

*In memory of Lianne Frank,
June 24, 1970 - June 18, 2021*